



Annual Assurance Statement for the financial year 2020-2021

The Governing Body of Knowes Housing Association confirms that the Association complied with the regulatory requirements set out in chapter 3 of the Regulatory Framework over the period of August 2020 through to October 2021, with the exception of failing to carry out gas servicing to all of our properties. This was due to access problems resulting from tenants self-isolating or shielding, this matter has now been addressed.

In August this year our independent auditors carried out a full independent review of Knowes compliance with the Regulatory Framework and other legislation, and with the exception of gas servicing, noted that Knowes was 100% compliant over the period noted above.

We will be collecting equalities information in accordance with the current guidance as part of our customer survey which will be conducted in autumn 2021.

Approved at the management committee on 5th October 2021.

Steven McCabe

Chairperson